



Help Tenants Tell Their Side of the Story with MADE

Community training, July 29th, 2020

Who will you hear from today?

Annette Duke, Massachusetts Law Reform Institute

Quinten Steenhuis, Suffolk Law School LIT Lab (formerly Greater Boston Legal Services)

Jade Brown, Boston University Law School (formerly GBLS)

Stephanie Herron-Rice, Southeast Justice Center

Molly Lovell, Northeast Legal Aid

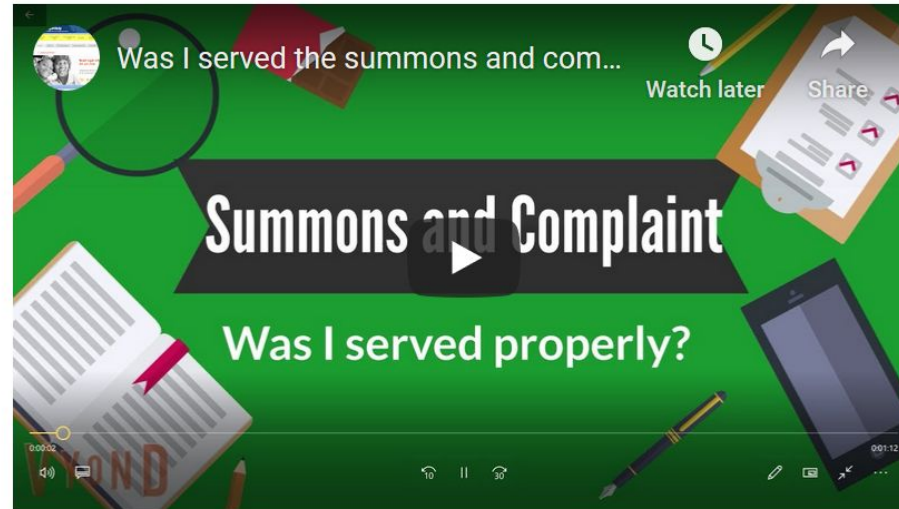
What is MADE?

- Self-guided “Clinic in a Box”
- Fills in the Answer, Discovery, and 5 other eviction forms
- Easy to use and accessible for language, literacy, and disability





Put in the best information you know.



Date I got the notice *
to quit

06 / 28 / 2018

Date I got the notice *
to go to court
(Summons and
Complaint).

07 / 29 / 2020

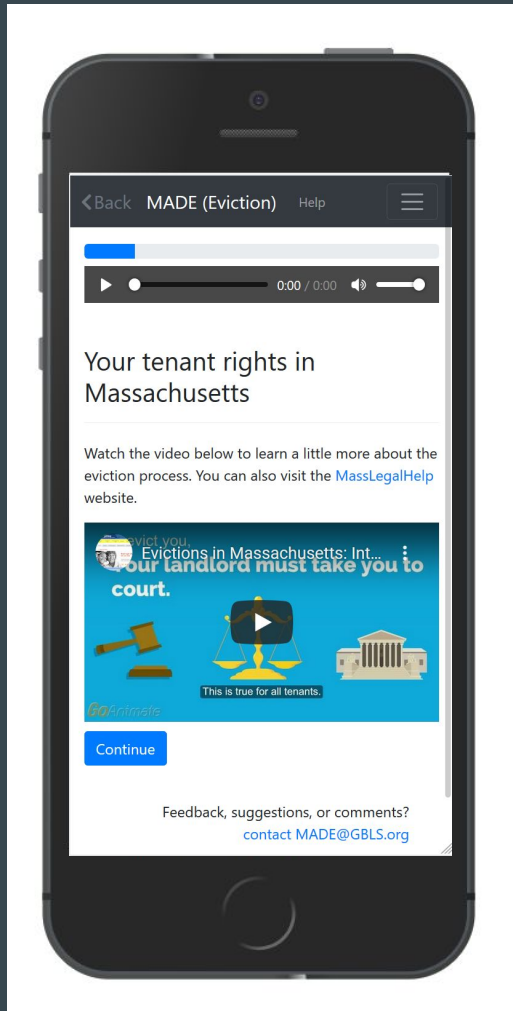
I got the summons and complaint by someone handing it to me or an adult in my household.

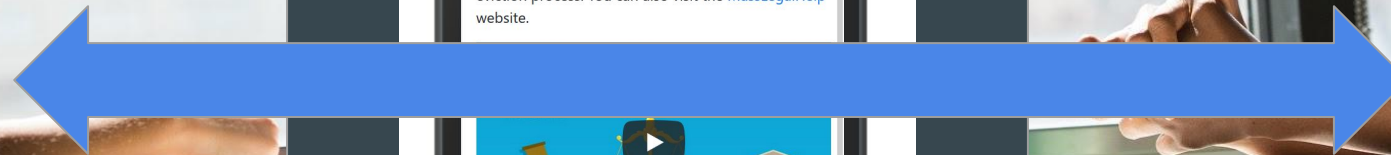
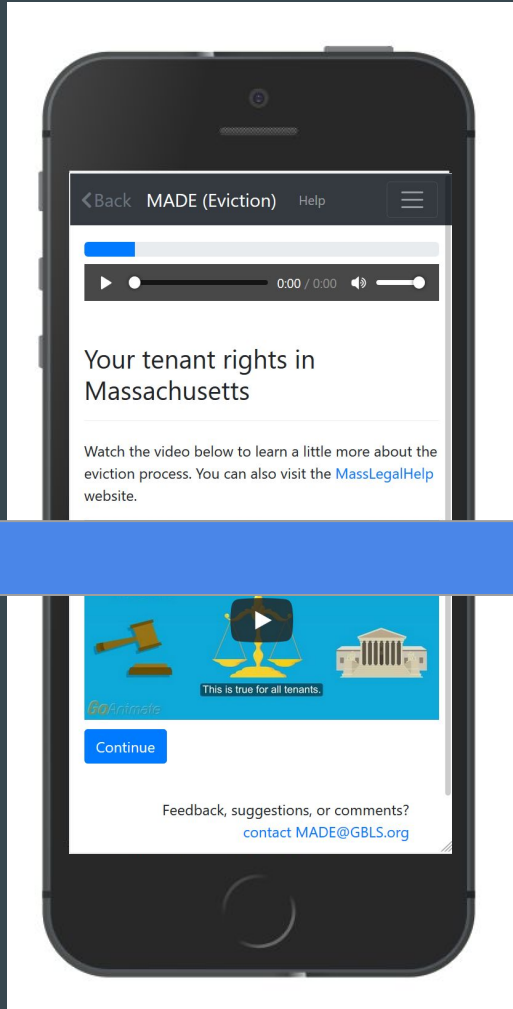
The summons and complaint was mailed to me.

The summons and complaint was left at my apartment (usually taped or tacked on door)

Continue









EQUAL JUSTICE UNDER LAW

Why file an Answer and Discovery?







How long does it take?



One on one
assistance



20-45
minutes

How long does it take?



Solo client



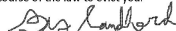
30-60
minutes

Tenant Jane Tenant Date 9/1/2017
Address 123 Tenancy Place Apt. 1001
City, State, Zip Boston, MA 02110

Fourteen Days Notice to Quit for Nonpayment of Rent

Your rent being in arrears, you are hereby notified to quit and deliver up in fourteen (14) days from your receipt of this notice, the above described premises now held by you as my tenant.

If you fail to so vacate, I shall employ the due course of the law to evict you.


Signed by landlord or attorney

Reservation of Landlord's Rights

All monies paid to the landlord after your receipt of this notice will be accepted as use and occupancy and not as rent, without waiving any right to possession of the premises, and without any intention of reinstating your tenancy or establishing a new tenancy.

Cure Rights of Residential Tenant at Will

If you are a tenant at will, and if you have not received a Notice To Quit for Nonpayment of Rent within the last twelve months, you have a right to prevent termination of your tenancy by paying or tendering to your landlord, or your landlord's attorney, or to the person to whom you customarily pay your rent, the full amount of rent due within ten days after your receipt of this notice.

Cure Rights of Residential Tenant under Lease

If you are a tenant under an unexpired written lease, and you have not received a Notice to Quit for Nonpayment of Rent within the last twelve months, you have a right to prevent termination of your tenancy by paying or tendering to your landlord, or landlord's attorney, or the person to whom you customarily pay your rent, the full amount of rent due within ten days after your receipt of this notice, CHAPTER 494, ACT OF 1977.

Commonwealth of Massachusetts SUMMARY PROCESS (EVICTION) SUMMONS AND COMPLAINT

Department _____ Docket No. _____
Division _____ Residential (To be added by clerk's office)
 Commercial Entry Date: _____
ss _____

NOTICE OF A COURT CASE TO EVICT YOU - PLEASE READ IT CAREFULLY **ESTA ES UNA NOTIFICACION DE UN CASO EN CORTE PARA DESALOJARLE -** **FAVOR DE LEER EL MISMO CON CUIDADO**

TO DEFENDANT(S)/TENANT(S)/OCCUPANT(S): _____
ADDRESS: _____ CITY/TOWN: _____ ZIP: _____

You are hereby summonsed to appear at a hearing before a Judge of the Court at the time and place listed below:

DAY: _____ DATE: _____ TIME: _____ COURT NAME: _____

COURT ADDRESS: _____ ROOM: _____

to defend against the complaint of PLAINTIFF/LANDLORD/OWNER: _____

_____ of
STREET _____ CITY/TOWN: _____ ZIP: _____

that you occupy the premises at _____
being within the judicial district of this court, unlawfully and against the right of said Plaintiff/Landlord/Owner
because: _____

and farther, that \$ _____ rent is owed according to the following account:

WITNESS: _____ ACCOUNT ANNEXED (itemize)

First or Chief Justice _____

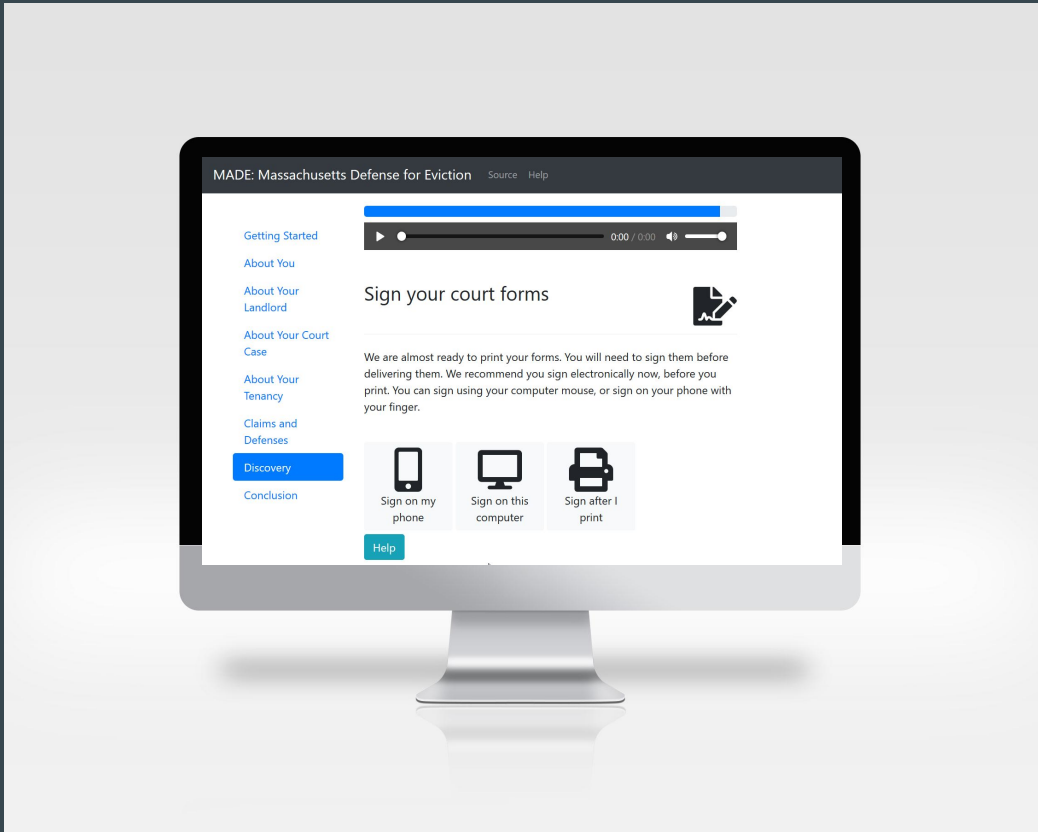
Printed Name of Plaintiff or Attorney _____

Signature of Plaintiff or Attorney _____ Address of Plaintiff or Attorney _____

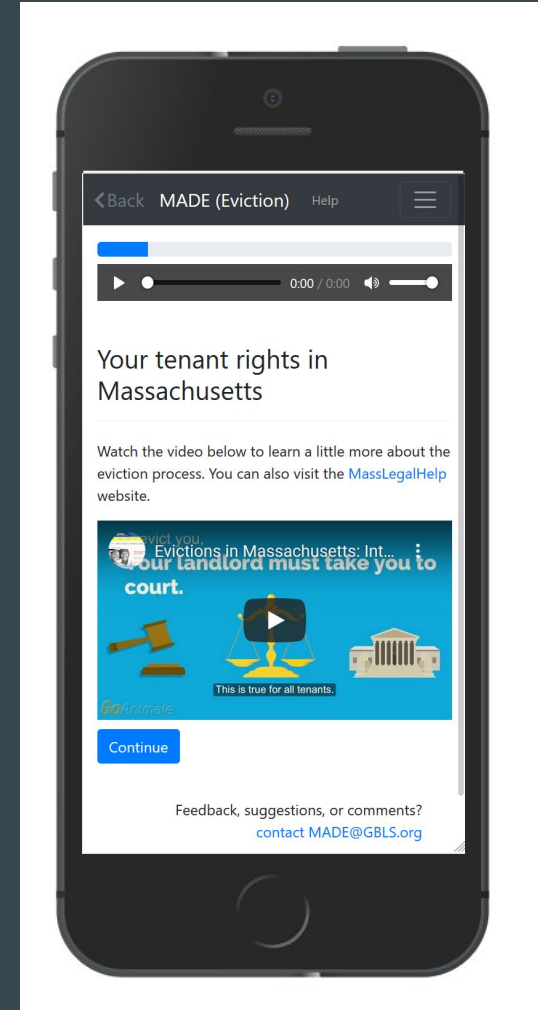
Date of Signature of Plaintiff or Attorney _____ Telephone Number of Plaintiff or Attorney _____

NOTICE TO EACH DEFENDANT/TENANT/OCCUPANT: At the hearing on _____ you (or your attorney) must appear in person to present your defense. You (or your attorney) must also file a written answer to this complaint. An answer is your response stating the reason(s) why you should not be evicted and may, in residential cases, include any claims you have against the Landlord. (An Answer Form is available in the clerk's office whose telephone number is _____.) You must file (deliver or mail) the answer with the court clerk and serve (deliver or mail) a copy on the landlord (or landlord's attorney) at the address shown above. **The Answer must be received by the court clerk and received by the landlord (or the landlord's attorney) no later than Monday, _____, which is the first Monday after the "entry date" listed above. The entry date is the day by which your landlord must file this complaint with the court clerk.**

1. Gather client documents



Background psd created by graphictwister - www.freepik.com



2. Fill out the forms

Filer Dashboard

My Filing Activity

Pending	
Accepted	
Returned	
Drafts	1
Served	
View All	

New Filing

[Start a New Case](#) [Use a Template](#)

File into Existing Case

[Need help getting started?](#)

3. Download and e-file

Getting Started

[About You](#)[About Your
Landlord](#)[About Your Court
Case](#)[About Your
Tenancy](#)[Claims and
Defenses](#)[Discovery](#)[Conclusion](#)

MADE: Massachusetts Defense for Eviction



Language: [English](#) [Español](#) [Tiếng Việt](#) [Português](#) [中文](#) [Kreyòl](#)

MADE is a free tool to help tenants defend against an eviction in court. When you finish, you need to print and deliver paperwork to court and to your landlord or their attorney.

You can click on a **green word** to learn what it means. Click "Help" to learn more about a question. Click "Back" or on one of the section headings to change an earlier answer.

Set aside 🕒 25-90 minutes to finish this interview. You can login and save your work to return to later. We recommend that before you start you find:

1. The **Summons and Complaint** and

Live Demo and Training

MORE INFORMATION

GBLS.org/MADE

